

### Junior Account Manager

The Junior Account Manager role is to maintain client satisfaction by providing exceptional services and acts as the direct liaison between the client and CRM Middle East. The Junior Account manager responsibility to ensure that all processes are being followed efficiently and professionally according to standards

### Key Skills

- Strong project management, organizational and planning skills
- Analytically minded, specifically comfortable with data, metrics and trends
- Proven experience in managing teams
- Ability to analyze problems and produce a viable solution
- Excellent verbal and written communications skills and good attention to detail

### Qualification

- 2-3 years' experience as Account Executive / Junior Account Manager
- University degree
- Excellent oral and written communication skills
- Managerial / Analytical / Organizational skills
- Background in customer service (Retail, Hospitality)
- Fluent, both verbal and written, in English / Arabic
- Proactive
- Excellent Computer Skills
- Attentive to detail
- Leadership and Management Skills